







Challenges

Urban logistics Topic Challenges for H2020



- Developing value cases for integrated systems of logistics/ freight in urban areas. (Dublin and Zaragoza Urban Living Labs)
- Develop an "On Demand Platform Manager module"
- Cost-effective strategies towards zero emission city logistics (Multi Modal Fleet Manager)
- Achieve better cooperation between suppliers, shippers and urban policymakers (planners). Urban Infrastructure Analyzer Module.



SENATOR in a nutshell

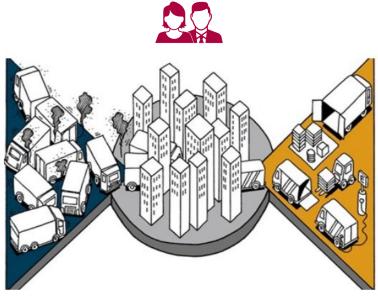
A "Control Tower" for urban logistics that improve urban planning (SULMP) putting together offer and demand.



Infraestructure



Fleet Mix

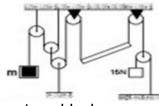


SULMP tool for

- New parking regulations.
- Need for new logistics facilities.



Network optimization



Load balance



Urban Living Labs (ULLs)

In Zaragoza and Dublin

SENATOR solutions will be tested, readjusted, and improved to fit the real-life environment at small scale within urban environment.

- Run local and regional market consolidation with cross-docking bay area.
- Reduce network overlapping through single operator and enhanced cooperation.
- Smart management for loading bays and parking areas.
- Virtual Kerbside Management.
- Innovative last mile transport modes and low emission deliveries.



Zaragoza Urban Living Lab

We are working in a UCC in Historic Zaragoza City Centre to:

- Run local and regional market consolidation centre with cross-docking bay area
- Smart management for loading bays and parking areas (ZGZ) Progress.
- A better regulation of public parking space dedicated to deliveries
- Allow drivers to book in advance the reserved parking spots for their deliveries







Stakeholder involvement

SENATOR will monitor the social impact of the project for the different categories of actors involved: citizens, civil servants, decision makers, retailers, wholesaler, urban planners, etc.

The study on the social impact of the SENATOR project will determine **qualitatively the impact of the smart network operator**. To this end, sociological research methods and techniques are going to be implemented.

CITIZENS



OPERATORS

CITY COUNCILS

SHIPPERS

Indicators will measure the following dimensions, among others:

- Public participation
- Well-being
- Citizen empowerment
- Social cohesion

10 co-creation workshops will be organised from M17 to M44 of the project.



Stakeholder involvement

Environment concerns society, but sometimes is quite complex...



Provide **clear signals** to **raise social awareness** on environmental impact of delivery logistics. Price use to be the most common and understable.



Keep it simple. Translate the advantages of sustainable transport alternatives into **easy purchase options** (zero emission, low emisión, urgent)



Facilitate the **interaction** between the actors involved in the delivery process.



A Smart City can also react quickly





City Innovation Toolkit

Fablabs

Start-up incubators

Civic Labs

Citizen Card

Urban Data

Apps

Customers

Shop owners

Retailers' associations





City dashboard to monitor the pulse of retail

